



Bid Number/बोली क्रमांक (बिड संख्या):

GEM/2024/B/5539526

Dated/दिनांक : 24-10-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	14-11-2024 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	14-11-2024 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	National Forensic Sciences University
Office Name/कार्यालय का नाम	382007
Total Quantity/कुल मात्रा	5191
Item Category/मद केटेगरी	CCTV Camera Outdoor , CCTV Camera Indoor , Video Recorder For CCTV System , Hard Disk 4TB , Hard Disk 6TB , Port Fast Ethernet PoE Switch with 2 Gigabit Uplink , CAT Cable for Outdoor 5000 mtr , Hard Disk Drive 1 TB , Networking server rack 6U , Display Unit or Monitor , Online UPS 5 KVA , Online UPS 2 KVA , Supply and installation of Pole for CCTV , Installation and commissioning charges for CCTV Cameras and other Accessories , Laying and installation Charges for cables and poles other related accessories
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	CCTV Camera Outdoor , CCTV Camera Indoor, CCTV Camera Outdoor, Video Recorder For CCTV System, Hard Disk 4TB, Hard Disk 6TB, Port Fast Ethernet PoE Switch with 2 Gigabit Uplink , Port Fast Ethernet PoE Switch with 2 Gigabit Uplink , CAT Cable for Outdoor 5000 mtr, Hard Disk Drive 1 TB, Networking server rack 4U, Display Unit or Monitor, Online UPS 5 KVA, Online UPS 2 KVA, Supply and installation of Pole for CCTV, Installation and commissioning charges for CCTV Cameras and other Accessories, Laying and installation Charges for cables & poles other related accessories
	Searched String: CCTV Camera Outdoor Camera for CCTV System, Outdoor Twin Waste Bin, Camera for CCTV System (V2), Cables suitable for CCTV System (Accessories), Supply and Installation of Pole / Mast Suitable for CCTV System (Accessories), Air Walker / Stroller - Outdoor Gym Equipment, Installation and Commissioning Charges for CCTV Cameras (Accessories), Geological compass, Video Conferencing Camera / Web Camera, Chest Press - Outdoor Gym Equipments

Bid Details/तल्ल विवरण	Searched String: CCTV Camera Indoor
	<p>Camera for CCTV System, modular electrical enclosure switch board boxes for modular type accessories, Camera for CCTV System (V2), Cables suitable for CCTV System (Accessories), Supply and Installation of Pole / Mast Suitable for CCTV System (Accessories), Installation and Commissioning Charges for CCTV Cameras (Accessories), Geological compass, Indoor Air Purifier, Cat 6 Cable for Indoor Use, Outdoor / Indoor Fountain</p> <p>Searched String: CCTV Camera Outdoor</p> <p>Camera for CCTV System, Outdoor Twin Waste Bin, Camera for CCTV System (V2), Cables suitable for CCTV System (Accessories), Supply and Installation of Pole / Mast Suitable for CCTV System (Accessories), Air Walker / Stroller - Outdoor Gym Equipment, Installation and Commissioning Charges for CCTV Cameras (Accessories), Geological compass, Video Conferencing Camera / Web Camera, Chest Press - Outdoor Gym Equipments</p> <p>Searched String: Video Recorder For CCTV System</p> <p>Video Recorder for CCTV System (V2), Camera for CCTV System, Video Recorder for CCTV System (V3), Small CCTV Surveillance System (V4), Reverse Osmosis based Point of Use Water Treatment System for Drinking Purposes (V2) as per IS 16240, Small CCTV Surveillance System (V3), HYDRAULICALLY REGULATED DOOR CLOSERS, High Mast Lighting Tower for large area with LED Flood Lighting System, Camera for CCTV System (V2), Regulators for Breathing Apparatus (Diving Instruments or Accessories)</p> <p>Searched String: Hard Disk 4TB</p> <p>Hard disk drives, Steel Bookcases as per IS 7761, Hard Disk Crusher, Surveillance Hard disk, XLPE Cable for Working Voltages up to and Including 1.1 KV as per IS 7098 (Part 1), USB Type External Hard Disk Drive (V2), Football Shoes, Flying Disk Big (Preschool Kit) (V2)-Toys, Hard Facing Welding Electrode, Meeting Table (V2)</p> <p>Searched String: Hard Disk 6TB</p> <p>Hard disk drives, Electrical Box Extension (V2), Hard Disk Crusher, Regulators for Breathing Apparatus (Diving Instruments or Accessories), Surveillance Hard disk, USB Type External Hard Disk Drive (V2), Hand Dryer (V2), Flying Disk Big (Preschool Kit) (V2)-Toys, Steel Bookcases as per IS 7761, Hard Facing Welding Electrode</p> <p>Searched String: Port Fast Ethernet PoE Switch with 2 Gigabit Uplink</p> <p>Port Fast Ethernet PoE Switch with 2 Gigabit Uplink, Layer 2 Access Switch (V2)</p> <p>Searched String: Port Fast Ethernet PoE Switch with 2 Gigabit Uplink</p> <p>Port Fast Ethernet PoE Switch with 2 Gigabit Uplink, Layer 2 Access Switch (V2)</p> <p>Searched String: CAT Cable for Outdoor 5000 mtr</p> <p>CAT 6 Cable for Outdoor, Cat 6 Cable for Indoor Use, bar</p>

<p>GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS</p>	<p>Bid Details/सि विवरण</p> <p>code reader equipment, Cat - 6 UTP Ethernet Cable for Wifi Indoor use (MTNL), Cables suitable for CCTV System (Accessories), HF RFID Integrated Reader, PVC Copper Cable (Heavy Duty), Type: A PVC compound, Category: 01 as per IS:1554 (Part 1), PVC Copper Cable (Heavy Duty), Type C PVC Compound, Category 01 as per IS 1554 (Part 1), Hard disk drives, PVC Insulated (Heavy Duty) Electric Cables, Category C1 - FR as per IS 1554 (Part 2)</p> <p>Searched String: Hard Disk Drive 1 TB</p> <p>Hard disk drives, USB Type External Hard Disk Drive (V2), Movable File Storage System (Compactor), Hard Disk Crusher, bar code reader equipment, Surveillance Hard disk, Pen Drive, LAPTOP CADDY, HF RFID Integrated Reader, Internal Storage Device (SSD/HDD)</p> <p>Searched String: Networking server rack 4U</p> <p>Networking / Server Rack, Server, Hand Dryer (V2), Stainless Steel Shelf Rack, Stainless Steel Shoe Rack, Fibre Cable for Networking, Stainless Steel Wire Shelving Rack Or Pot Rack, Smart Rack (V2), IP Based KVM Switch, Heavy Duty Storage Racks</p> <p>Searched String: Display Unit or Monitor</p> <p>Computer Monitor, Liquid Crystal Display LCD Panel or Monitors, Integrated Electrosurgical Unit and vessel sealer, Driver Display Unit, Cardiac Monitor with defibrillator, Glucose Monitors or Meters - Glucometer, Digital Earth Resistance Meter as per IS 9000, Frying oil Monitor or Cooking Oil Tester, Sealed Chest Drainage Bag - Pleural Cavity Drainage Units or Containers, Multipara Monitor - High End</p> <p>Searched String: Online UPS 5 KVA</p> <p>Online UPS (V2), Online Ups Modular Type, Geological compass, Line Interactive UPS with AVR (V2), Wooden Book Case, Inverter, Off - Grid Solar Photovoltaic (PV) Power Plant, Distribution Transformer, 3 Phase, 11 kV > 200 KVA up to and Including 2500 KVA, Servo Control Drive - Servo Motor Operated LVC as per IS 9815 (Part 1), Emergency lighting and accessories (PORTABLE EMERGENCY LIGHTING SYSTEM Tower type With AC Genset)</p> <p>Searched String: Online UPS 2 KVA</p> <p>Online UPS (V2), Online Ups Modular Type, Line Interactive UPS with AVR (V2), Fabric Pin Up Notice Boards, Inverter, Distribution Transformer, 3 Phase, 11 kV > 200 KVA up to and Including 2500 KVA, Xlpe Cables, Category C2 - FR - LSH, for Working Voltages From 3.3 KV up to and Including 33 KV as per IS 7098 (Part 2), Wooden Book Case, Off - Grid Solar Photovoltaic (PV) Power Plant, PVC Flat Cable, Copper Conductor with PVC Insulation and Sheath as per IS 694</p> <p>Searched String: Supply and installation of Pole for CCTV</p> <p>Supply and Installation of Pole / Mast Suitable for CCTV System (Accessories), V - Belts - Endless V - Belt for Industrial Purposes as per IS 2494, Installation and Commissioning Charges for CCTV Cameras (Accessories), Laying and Installation Charges for Cables (with or Without Conduit) Suitable for CCTV System (Accessories), Unplasticized PVC Pipes for Potable Water Supplies as per IS</p>

Bid Details/बिड विवरण	4985, Installation and Commissioning of Air Conditioners at Extra Cost (Excluding Accessories), Mobile Toilet,
	<p>Polyethylene Pipes For The Supply Of Gaseous Fuels (V2) As Per Is 14885, HYDRAULICALLY REGULATED DOOR CLOSERS, Package No 4 - Atal Tinkering Lab of Niti Aayog Power Supply and Accessories and Safety Equipment</p> <p>Searched String: Installation and commissioning charges for CCTV Cameras and other Accessories</p> <p>Category not available on GeM for the text string uploaded by the buyer</p> <p>Searched String: Laying and installation Charges for cables & poles other related accessories</p> <p>Category not available on GeM for the text string uploaded by the buyer</p>
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> • Small CCTV Surveillance System (V4) • Video Recorder for CCTV System (V2) • Camera for CCTV System (V2)
BOQ Title/बीओक्यू शीर्षक	CCTV Surveillance System
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	20 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	180 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	<p>Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document</p> <p>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer</p>
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	60 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण	
Primary product category	CCTV Camera Outdoor
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	PUNJAB NATIONAL BANK
EMD Amount/ईएमडी राशि	90000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	PUNJAB NATIONAL BANK
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	39

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Campus Director
WALMI Campus, Near High Court, P.B Road, Belur Industrial Area, Dharwad-11
(Campus Director, National Forensic Sciences University Dharwad Campus)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM_No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is

not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 60% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

CCTV Camera Outdoor

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	60	30

CCTV Camera Indoor

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

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BOQ Detail Document	View File

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	20	30

CCTV Camera Outdoor

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
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BOQ Detail Document[View File](#)

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	20	30

Video Recorder For CCTV System

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ**Specification Document**[View File](#)**BOQ Detail Document**[View File](#)

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	6	30

Hard Disk 4TB

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	8	30

Hard Disk 6TB

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
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BOQ Detail Document

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	6	30

Port Fast Ethernet PoE Switch With 2 Gigabit Uplink

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	15	30

Port Fast Ethernet PoE Switch With 2 Gigabit Uplink

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	15	30

CAT Cable For Outdoor 5000 Mtr

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	5000	30

Hard Disk Drive 1 TB

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	4	30

Networking Server Rack 6U

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	6	30

Display Unit Or Monitor

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	5	30

Online UPS 5 KVA

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	2	30

Online UPS 2 KVA

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	2	30

Supply And Installation Of Pole For CCTV

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	20	30

Installation And Commissioning Charges For CCTV Cameras And Other Accessories

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Laying And Installation Charges For Cables And Poles Other Related Accessories

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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1	Rajesh.C	580011,Dharwad Campus National Forensic Sciences University C/O Water & Land Management Institute,NH-4, Belur Industrial Area, Dharwad Karnataka -580011	1	30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

ADDITIONAL ATC TERMS & CONDITIONS

1. Bidding may be submitted only by the 'Original Equipment Manufacturer' or their 'Authorized Dealers/resellers'.
2. Non-compliance of the tender terms, non-submission of required documents, lack of Clarity of the specifications, contradiction between the bidder specification and Supporting documents etc. may lead to rejection of the bid.
3. It is required that all bidders comply with the technical specifications, including any additional specifications. Accordingly, the submission of the Technical Specification Compliance, as outlined in the attached Annexure, is mandatory. Failure to submit this documentation will result in the rejection of the bid from the technical evaluation process, and no representations concerning this matter will be entertained. The University reserves all rights in this regard.
4. Additional Specification Parameters, if any Additional Specification Parameters as stipulated in the Bid Document must be complied by the Bidder/Seller and supply may be made accordingly otherwise material will be liable for rejection.
5. The bidders are required to submit documents duly signed by the authorized representative of the Firm / Company shall invariably be submitted/uploaded by the bidder(s) along with the bid for evaluation of the offer: the documents are attached in the "buyer added bid specific ATC"
6. Please Ensure to specify the Make and model of the offered Item. Mere Reproduction of the asked specification without any supporting official / printed brochure of the offered product may lead to rejection of bid.
7. The successful bidder shall be responsible for the uninstallation, transfer, and installation of the equipment's to the new location (Permanent Campus) as and when informed by NFSU Dharwad within 4 years from the date of first installation free of cost.
8. The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. These Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in bid document. Whenever there is any conflict between the provision of other clauses mentioned in the bid document and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Conditions shall prevail.
9. EMD Exemption will be provided as per Government of India norms and guidelines.
10. NFSU Dharwad reserves the right to Cancel/Modify the bidding process fully or partially at any time without incurring any liabilities to NFSU Dharwad in this regard.
11. The Campus Director, NFSU, Dharwad Campus may seek any clarification / explanation / Documentary evidence related to offer at any stage from tenderers if required. However, any clarification / explanation or documentary evidence leads to implication on quoted Price shall be considered only for placing the order but not for price evaluation.
12. Certification/Standard/Benchmarks: The goods must be certified based on applicable Standards like ISO, ISI, QCI, BIS or other international standards etc. The certificate for the Same should be attached with bidding documents.
13. Payment will be made on successful delivery, installation, training (if any).
14. No advance payment will be made. Payment will be processed through RTGS or online transfer after the purchase order or work order is fully executed and all required documents are submitted, preferably within 30 days after satisfactory delivery, inspection, installation, and acceptance. The necessary documents include a pre-receipted tax invoice, delivery challan, warranty certificate, installation report in triplicate, and a Performance Bank Guarantee, all subject to verification.
15. The supplier must demonstrate that it has a proven appropriate set-up and capability to provide after-sales service efficiently and effectively.
16. **Inspection after Installation & Commissioning of the equipment at consignee's/User site:**

- a. The goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at consignee's premises for their compliance to the contract specifications.
- b. The Director, NFSU Dharwad Campus shall be the final authority to reject full or any part of the supply which is not confirming to the specification and other terms and conditions.

17. Defective Equipment:

- a. If any of the equipment supplied by the Tenderer is found to be Substandard, refurbished, un-merchantable or not in accordance with the Description/specification or otherwise faulty, the purchaser/consignee will have the right to Reject the equipment or its part. The prices of such equipment shall be refunded by the Tenderer with 18% interest if such payments for such equipment have already been made. All damaged or unapproved goods shall be returned at supplier. Defective part in Equipment, if found before installation and/or during warranty period, shall be replaced Within 30 days on receipt of the intimation from this office at the cost and risk of supplier Including all other charges. In case supplier fails to replace above item as per above terms and conditions, Purchaser/Consignee may consider "Banning" the supplier.
 - b. Rejected items must be removed by the Bidders within one week from the date of rejection at their own risk and cost and replaced immediately. In case these are not removed, these will be auctioned at the risk and responsibility of the suppliers without any further notice.
18. **Risk Purchase Clause:** In the event of failure of supply of the item/equipment within the Stipulated delivery schedule, the purchaser has all the rights to purchase the Item/equipment from the other source on the total risk of the supplier under risk purchase Clause.
19. **Resolution of Disputes:** The dispute resolution mechanism to be applied pursuant shall be as follows: In case of Dispute or difference arising between the Purchaser and a domestic supplier Relating to any matter arising out of or connected with this agreement, such disputes or Difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, The rules there under and any statutory modifications or re-enactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to the Campus Director, NFSU, Dharwad Campus and if he is unable or unwilling to act, to the sole arbitration of some other person by him willing to act as such Arbitrator. The award of the arbitrator so appointed Shall be final, conclusive and binding on all parties to this order.
20. For any queries with regard to terms and conditions of this tender, please write to purchase_dharwad@nfsu.ac.in or can be contacted at +91 836 200 2641/ +91 836 200 2614

OTHERS SPECIAL TERMS AND CONDITIONS

1. The IP based CCTV System OEM &/or Camera OEM must confirm that the MAC address/ Serial Number of cameras; including their firmware & respective Intellectual Property Rights must be registered in the name of the OEM supplying the equipment only. OEMs must comply with MAC ID - Authentication shall be done through 3rd party tool.
2. During the warranty period, the bidder has to arrange unlimited breakdown calls and replacement of failed/ malfunctioning components without any additional cost.
3. The Successful Bidder will be responsible to create a system entirely operational for its intended use, by addition of components specific to its make/model even if not specifically mentioned in the Bid. Also, latest versions of software and applications shall be provided by the Successful Bidder, as applicable at the time of execution and commissioning.
4. Bidders should visit the locations as above to have a first-hand knowledge about the nature and scope of work.

5. The vendor has to undertake and sign the 'Familiarization Certificate' attached at Appendix 'D' after familiarized with the Area, Points and scope of the work/ items which are to be provided and needs to upload along with Tech Bid documents.
6. The Scope of complete work would broadly include Supply, Testing, Installation, Commissioning, Site Acceptance Test, Training, Documentation, Warranty and Maintenance during the contract period.
7. Bidder should have sufficient manpower to resolve the complaints. Bidders must ensure that, during the warranty period the CCTV cameras and related accessories will be repaired in time bound manner.
8. The firm shall arrange all labour, cabling, tools & other parts required to install, testing, and commission the CCTV System.
9. The firm shall demonstrate setup/disassembly of the units described within the specification.
10. The firm shall provide the technical literature of each component of the CCTV system. Datasheet, wiring diagram in the connection block diagram, operating & Management, etc.
11. Preventive Maintenance: The contractor is required to depute the Service Engineer during the warranty period for Preventive Maintenance Once a month and/or as and when required basis to check the functioning of complete CCTV Surveillance System.
12. The supplier shall provide comprehensive warranty for all equipment, accessories and software against any manufacturing defects/bugs. They shall maintain the equipment and repair/replace all the defective components at the installed site at no additional cost. The new releases/patches of the software shall be provided at free of cost.

SCOPE OF WORK FOR CCTV CAMERA SYSTEM

The seller is required to perform the following services for the CCTV Surveillance system:

The installation of CCTV cameras will be carried out in and around the NFSU hostel building, with monitoring set up at one of the hostel buildings. Additionally, cameras will be installed around the NFSU main building and the second floor of the WALMI building, covering classrooms, the admin block, and the faculty block, with monitoring at the WALMI building's second floor and the main building.

A few cameras will also be installed at the permanent NFSU Dharwad campus, along with a designated monitoring unit. The positioning of the cameras will be determined based on specific security requirements.

- (a) inspection of cameras, cables, and other components after installation to ensure they are in good working condition.
- (b) Verification of power supplies and backup systems after installation. All the products will be backed up with high protection using online UPS and surge protectors Device.
- (c) Verification of quality of video feeds and ensuring they are clear and without distortion as per specification provided in the bid document.
- (d) The cameras should be configured for automatic day / night display, so that without manual intervention, camera switches to night mode when the light condition is less.
- (e) Testing of video storage and playback systems to ensure they are functioning correctly
- (f) Prompt identification and resolution of any faults or issues in the CCTV system after installation.
- (g) The NVR at installed locations must have capacity to store video footages for 03-month period. The NVR should be capable of recording both video and audio.
- (h) Replacement of faulty components if found during installation.

- (i) Adjusting camera angles, focus and other setting as per buyer's requirement. This shall include suitable brackets for mounting the cameras, weather-proof enclosures, fixtures, cables, connectors & any other devices/ peripherals required for the proper functioning of installed cameras.
- (j) Replacement of malfunctioning cameras, cables, or other hardware components during warranty period.
- (k) Advising on system upgrades or expansion options to keep the CCTV system up to date with changing security requirements.
- (l) Ensuring that the CCTV System complies with relevant legal and regulatory requirements, such as data protection and privacy laws.
- (m) CCTV OEM manufacturing unit registration document must be present. Preference will be given to NSIC holder companies / Valid Factory License
- (n) The CCTV, NVR OEM must have ISO 9001, ISO 14001, ISO 27001, ISO 45001, ISO 27032, CMMI LEVEL - 5 and CE, FCC & RoHS certifications.
- (o) The CCTV, NVR must be registered with BIS certification.
- (p) The CCTV OEM must have a HEVC Licensee.
- (q) CCTV Camera, NVR OEM should have own Service Center in Consignee State since Last 3 years. (Registered offices by way of joint ventures, Franchise, agency, distribution partners will not be considered)
- (r) Proposed CCTV Cameras, NVR and POE Switches should be of same OEM.
- (s) Proposed CCTV Cameras must be ONVIF comply with profile S & T.
- (t) Proposed CCTV cameras MAC ids must be registered with OEM. Same will be verify at the time of installation.
- (u) The Cameras offered must be cyber security certified with NDAA/UL Cyber Security certificate/GDPR/NIST/TPM/Cybersecurity Chipset/Any other cyber security certificate from Indian Government body for mitigating cyber security risk.
- (v) OEM must have dedicated toll-free number/Contact number for Service call registration.
- (w) OEM and Bidder must have Valid GST and PAN numbers.
- (x) Compliance of Pre-Qualification Criteria and Product Specifications should be submitted on OEM letterhead.

2. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

3. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. **Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

WALMI Campus
Near High Court Dharwad
P.B Road
Belur Industrial Area
Dharwad-11

5. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

6. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

7. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. **Generic**

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

11. **Generic**

Scope of supply includes Training: Number of employees to be trained

5
, Place for Training
NFSU Dharwad Campus
and Duration of training
5
days.

12. **Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

As mentioned in tender documents

13. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

14. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

15. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

16. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

17. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

18. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

19. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should

be submitted.

20. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

21. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

22. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

23. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

24. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

25. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

26. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

as mentioned in tender specifications

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

27. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

28. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification

within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

29. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.

30. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

31. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)

9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---